

Privacy policy

Gut Level is committed to protecting the information you share with us. As such, we do not currently nor will we ever sell or share your data on to other organisations or allow any organisation other than Gut Level to use your data.

This privacy notice sets out what data we hold on our customers and members and how we use it:

We have demographic data for each member sourced when you complete the membership form. This is stored securely on Squarespace and exported to our google drive where only key members of the team have access to and only for specific uses detailed on this policy. You can read Google's privacy policy [here](#). You can read Squarespace's privacy policy [here](#).

Your demographic data and any feedback information is used to support funding bids and reporting requirements only. This is done without the use of names and not attributed to specific members.

Through a mailing list sign-up form on our website, or when signing up as a member, you can choose to receive email updates to keep you informed of our activity, including organisational developments and upcoming events. This is done via an email facility through our website, hosted on Squarespace. You can read their privacy policy [here](#). You can unsubscribe from this service at any time via the link at the bottom of our emails or by getting in touch at hello@gutlevel.co.uk, or via an enquiry form.

We use your name, membership status and Gut Level purchase history for our membership and ticket checking process.

This information will only be accessed by team members checking people into the establishment and external events upon request of the member who would like to gain entry. A member's unique QR code

will be provided by the member and scanned, bringing up their name, membership status and purchase history only.

We use software that is maintained and managed in house for this process. Data used for this purpose will be stored on a secure server, to reduce the risk of security breaches information on the server used is available only upon request. Please email hello@gutlevel.co.uk to request more information.

If you want to view, amend or delete any personal information that we hold about you please email hello@gutlevel.co.uk or complete an enquiry form. We will aim to get back to you within 48 hours,

This policy will be reviewed annually. It was last updated on 18th February 2024.